

What to Expect Next From Cartwheel: Your Virtual Mental Health Care Provider



Your child deserves to thrive. Getting started with Cartwheel is easy.

1

With your consent, **school staff will refer** your child to Cartwheel for individual therapy, or will refer you to Cartwheel for Parent Guidance.

2

Look out for a **text message from Cartwheel** (617-272-7439) with a “Get Started” link to provide availability, upload your insurance details, and sign consent forms in our Welcome portal.

3

We provide you with a **cost estimate**, and **once you approve, we work together to schedule your first session.**

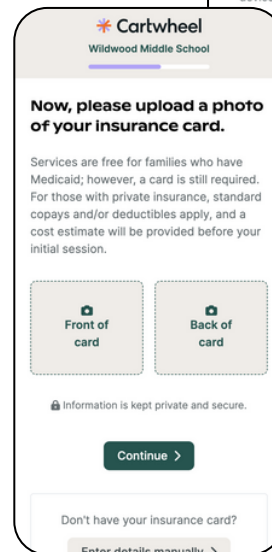
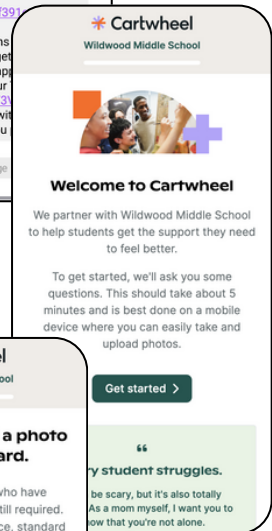
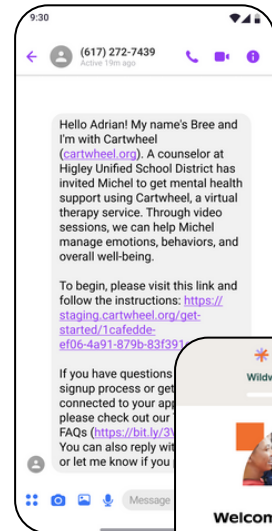
4

Please look out for an email from Healthie, our virtual platform. On Healthie, you will find all appointment details, including the Zoom link. **Please fill out all intake forms on Healthie prior to the first appointment.**

5

You will receive a text reminder and an email with the Zoom link to join the first appointment. Please try to join 5 minutes early. A parent/guardian **must be virtually present** for the first and last session.

If you are starting Parent Guidance, your child must be present for the first appointment.



Questions?

Email office@cartwheelcare.org or call/text us at (617) 272-7439 with any questions, or if you'd like someone to walk you through the forms.



Learn more:
www.cartwheel.org